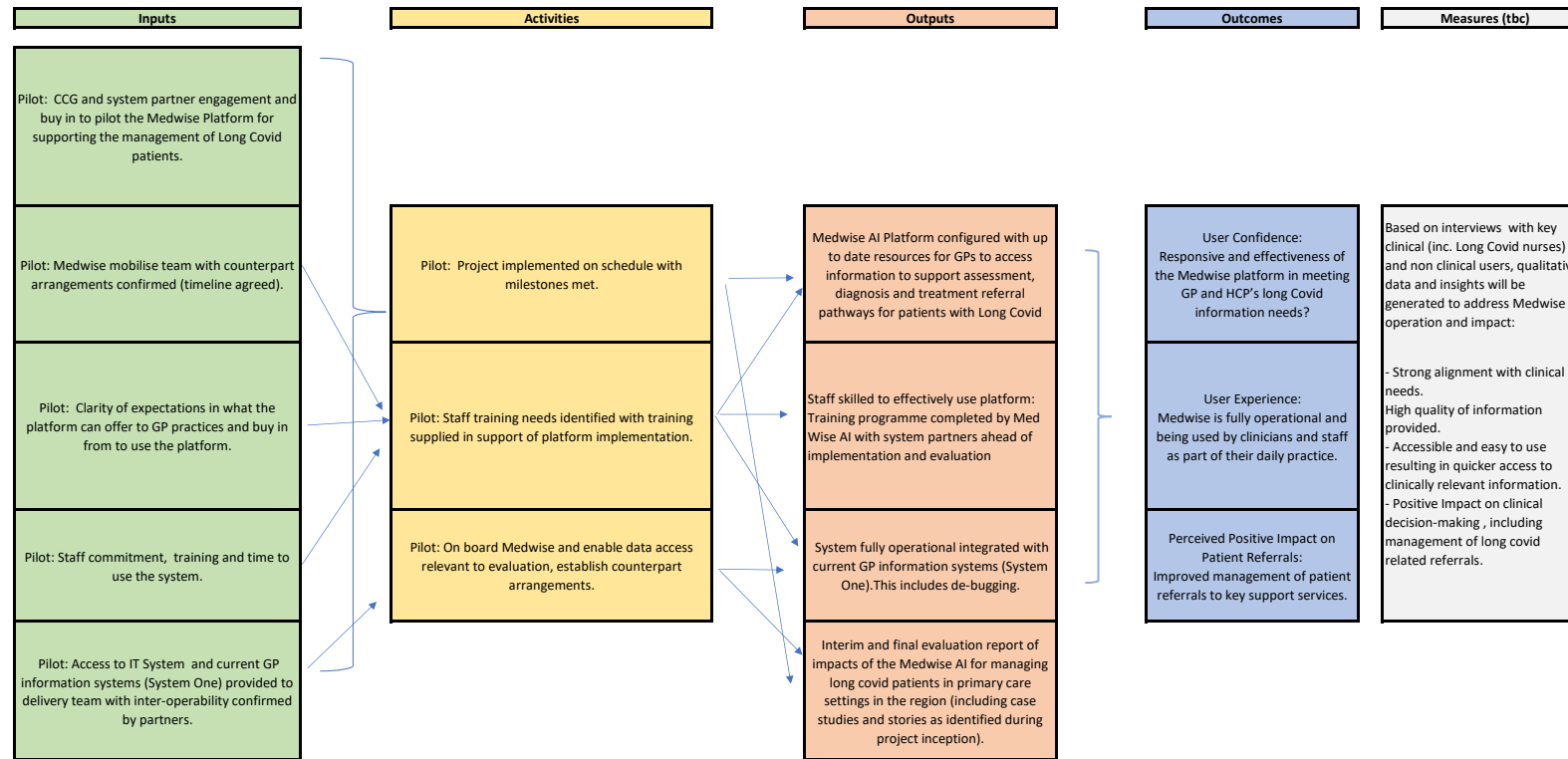


Project Framework for Evaluation of the Medwise AI platform for the management of Long Covid in Ipswich and Suffolk CCG and system partners

Rationale: The AI enabled Medwise platform aims to provide clinicians with to access validated information and data in response to their question about Long COVID to support their clinical decision making. The information provided in response to their own questions will be instant, concise and sourced from national guidelines and academic journals. Although the number of new COVID-19 cases is falling in the UK, the knowledge we have about the disease and Long Covid keeps increasing, with new information becoming available on a regular basis. It is therefore challenging and time consuming to keep up with the latest developments and guidance to ensure that Long COVID-19 patients get the best care possible. General practice plays a key role in the pandemic response, including targeting support for our more vulnerable patients, addressing health inequalities, helping patients to self-care, utilising the assets which exist within our communities and providing data to aid the pandemic response. GPs and their teams will also play a key role in managing the long term physical and psychological consequences of Covid-19. Medwise has the potential to provide a powerful enabling tool to support GPs in providing health care support in the COVID context and beyond.

Aim: To undertake an independent evaluation of the Medwise AI Platform as the basis for generating evidence and insights into its operation and impact as the basis for future decision-making with reference to development, deployment and scaling (GP decision making in the management of patients with Long-Covid in Ipswich and East Suffolk).

Methodology: A qualitative research methodology. Contractors will design and deliver a research strategy based on a limited number of interviews of key personal using the Medwise platform in selected sites (tbc). The interview schedule, to be designed by contractors in consultation with Eastern, will address Medwise impact in relation to key outcomes and related measures-topics.



Assumptions

1. Support from CCG and system partners to implement the Med Wise AI system
2. The Med Wise AI platform as an intervention is cost free to participating partners
3. Interest and engagement from GPs in the pilot primary care organisations
4. Evaluation team will have a clear project plan, mechanisms for shared governance, project management and management of risk as well as reporting of implementation over time according to their contract
5. Metrics for evaluation are appropriate to the evaluation questions and are administered and reported according to the project management plan

References

1. Medwise Link: <https://www.about.medwise.ai/news>
2. <https://www.rcgp.org.uk/policy/general-practice-post-covid.aspx>