

Context In June 2021, NHS waiting lists reached record highs, with 5.45 million people waiting for treatment (for example in the East of England 52-week waits across the region have increased to 42K in Feb 2021 from c.400 12 months previously). This dramatic growth in waiting lists during the Covid-19 pandemic, is likely resulting in deterioration in clinical outcomes, avoidable emergency admissions and patient distress adding to the burden of disease. There is also variation in how patients are currently assessed - potentially leading to health inequalities in those waiting for treatment. The pressure on NHS resources is compounded by the limited scope of current methods to generate detailed patient risk profiles and provide an effective means of triaging between patients with the same P number (large numbers of patients are given the same P codes). The pilot project, to be evaluated, involves two hospital sites, one the intervention site (Colchester) and the second the control site (Ipswich).

Rationale This current challenge is leading to a deterioration in clinical outcomes amongst patients waiting for treatment combined with inefficiencies in how limited NHS resources are planned and managed to meet patient needs. The rationale for the C2Ai project is to provide clinical decision-makers with enhanced risk analysis providing access to detailed risk profiles for each patient generated by an AI enabled platform using existing NHS hospital data. It is hoped this will enable clinical teams to differentiate and prioritise between patients and strengthen their ability to get the right patient to the right facilities at the right time - thereby reducing deterioration and health disparities while increasing staff and service efficiencies.

Aim The proposed evaluation will address the impact of the enhanced risk analysis on triaging patients for elective care using key indicators related to efficiency and patient outcomes, generating evidence and insights to support decisions regarding the future development and scale up of this AI based approach.

